



## General

- ▶ **How can I install driver and software of your products?**
  - Please follow the instructions in the enclosed Quick Installation Guide or download them from our website.
- ▶ **Do your products work under Windows Vista?**
  - Yes, our products work under Windows Vista
- ▶ **Can I download driver from your website? Where can I find driver to install your products?**
  - You can download updated driver and AP from our website. Please go to the page of each product and you will find them.
- ▶ **Cannot watch TV Make sure if you have installed your TV tuner driver properly.**
  - You can check if your TV tuner driver is available within Windows from "Control Panel -> Sounds and Audio Device." If not, verify that your hardware is installed properly with the hardware vendor documentation.
- ▶ **TV is not smooth**
  - Verify that your system meets the minimum requirements and is configured properly-see question 1 in the FAQ section for configuration assistance. Also, make sure there are no other applications running in the background.
- ▶ **No Audio**
  - Some TV tuners have audio output, but you usually need to plug the audio output into your PC audio line-in to enable your audio. If this is not the case, when you select the audio device from TV Settings, you can try selecting different audio inputs.
- ▶ **I have problems with the driver installation. I installed another TV card in the past. Might there be a conflict?**
  - Yes, it might. Please clean up the computer and uninstall old drivers and AP, restart computer and reinstall the driver and the AP of the new product.
- ▶ **The remote control doesn't work properly. There are some non-working buttons.**
  - Please download the drivers for remote control from the product page in our website.
- ▶ **When I install the software, in the 43% of the installation, there is an error: "data error", in the file "data2.cab". How can I succeed in installation?**
  - The reason could be the CD is damaged. Please download driver and AP from the website.

LV83ATS

**Keyboard Shortcuts**

Use the following Hot-Key table for reference to conveniently control TV functions using a keyboard.

<u>Keyboard</u>	<u>Description</u>
F	Full Screen Mode On / Off
Ctrl-Alt-T	Open / Close the MVP application
BackSpace	Recall Previous Channel
M	Mute on / off
A	Switch between available audio streams/languages
↵	Channel Up
⏮	Channel Down
⏪	Volume Up
⏩	Volume Down
Enter / NumPad Enter	Enter / Confirm
Ctrl-R	Start Recording
Ctrl-T	Start / Pause TimeShift
W	Rewind
Space	Play / Pause
E	Fast Forward
Q	Skip to beginning
Ctrl-S	Stop Playback / Recording / TimeShifting
R	Skip to end
Ctrl-P	Snapshot